

Truman Medical Centers Snapshot

Preventive Care



Mammograms Administered	7,206
Hospital Hill	5,154
Lakewood	2,106

Immunizations Administered	39,849
to TMC Patients	14,351
to TMC Employees	4,758
by Jackson County Health Dept.	20,740

Health & Wellness



Employees	4,310
Hospital Hill	3,180
Lakewood	1,130
Employee Health Assessments	2,805
Percentage of Employees Assessed	64%
Employee Absenteeism Days	Calendar Year 2009
Family Medical Leave	4,488
Short Term Disability	4,412
Corporate Academy Course Admissions	
Employees enrolled	779
Classes enrolled	2,697

Healthy Harvest Encounters	5,488
Hospital Hill	4,803
Lakewood	685
Pounds of Produce Sold at Markets	60,166
Hospital Hill	52,833
Lakewood	7,333

Quality Outcomes



Patient Re-Admissions within 30 days	
Hospital Hill	8.69%
Lakewood	2.67%

Quality Improvement

Reduction in Patient Falls	28%
Reduction in Patient Pressure Ulcers	32%

CPOE/Meaningful Use **93%***

Computerized Physician Order Entry
 *= based on preliminary data for both TMC hospitals

Medical Home Chronic Patients **15,592**

Calendar Year 2009

Asthma	1601
Congestive Heart Failure	509
COPD (Chronic Obstructive Pulmonary Disease)	940
Diabetes	4,737
GERD (Esophageal Reflux)	911
Hypertension	6,330
Obesity	450
Sickle Cell	114

TMC

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Fiscal Year Ending June 30, 2010*

	Hospital Hill	Lakewood	Total
Licensed Beds			
Acute Care	277	103	380
Long Term Care	-	212	212
Admissions			
Acute Care ¹	16,612	4,562	21,174
Patient Days			
Acute Care ¹	73,512	20,305	93,817
Long Term Care	-	57,361	57,361
Average Daily Census			
Acute Care ¹	201	56	257
Long Term Care	-	157	157
Births	2,325	973	3,298
Outpatient Visits	210,853	95,802	306,655
Emergency Department Visits²	68,039	30,845	98,884
Surgical Cases³	7,720	2,257	9,977
Dental/Oral Surgery Visits⁴	8,297	17,957	26,254
Jackson County Health Department Encounters	-	-	187,831
Women/Infant/Children (WIC) Visits	64,344	115,622	179,966
Number of Unduplicated Patients	62,757	36,899	99,656
Commercially Insured Patients	10,647	9,097	19,744
Medical Staff	-	-	515
Graduate Medical Residents	144	50	194

Behavioral Health

Number of Patients	16,170
Admissions ⁵	2,758
Outpatient Visits	240,858

Uncompensated Care at Cost

Bad Debt	\$13,376,520
Charity Care	\$87,623,480
Total	\$101,000,000

Fiscal Year 2010 Revenue

Gross Revenue	\$594,002,000
Net Revenue	\$438,279,000

* All numbers are preliminary/unaudited.



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1 Includes Neonatal Intensive Care Unit.

2 Hospital Hill includes Behavioral Health emergency visits. Does not include 675 defined trauma cases.

3 Includes Cesarean Sections.

4 Included in total outpatient visits.

5 Included in Hospital Hill Acute Care Admissions.